

Program Eligibility and Guidelines

- Eligibility is limited to single-family detached homes, townhomes, duplexes and condos that were built before January 1, 2013. Apartments and commercial properties are not eligible at this time.
- Applicant must currently own the dwelling and have a City of Plano water utility account in good financial standing for the property where the PRV is installed.
- Water Pressure must exceed 80 psi according to the PRV Eligibility Map at plano.gov/PRVMap.
- PRV should reduce pressure below 80 psi at residence. If it is not possible to reduce water pressure below 80 psi, PRV should be installed according to manufacturer's guidelines for maximum pressure reduction.
- PRV must reduce pressure to the house. PRVs that reduce pressure only to irrigation systems are not eligible for rebate.
- Limit one PRV rebate per residential address.
- PRV must be installed after October 1, 2015 to be eligible for rebate.
- PRV must be installed by a licensed plumber that is registered in the City of Plano. For assistance finding a licensed plumber registered in Plano, please visit licensing.hpc.state.tx.us.
- PRV must be purchased from a retailer located within the City of Plano.
- If the installation of the valve includes installing expansion tanks at the water heaters, then a Miscellaneous Simple Permit Application should be submitted to the City of Plano Building Inspections Department prior to installation. If the installation of the PRV does not include installation of expansion tanks, then no permit is necessary. Miscellaneous Simple Permit Application can be downloaded from www.buildinginspections.org.
- Please contact the Building Inspections Department with permit related questions.

Building Inspections Department
1520 K Ave. Suite 140
Plano, TX 75074
Email: buildingpermits@plano.gov
P: 972-941-7140 F: 972-941-7187
www.buildinginspections.org

Process

- The City of Plano will issue a rebate for 50% of the PRV, associated parts, and installation costs. The maximum PRV rebate is \$500. Tax is not included.
- Completed applications and itemized invoice for PRV, associated parts, and installation must be received by the City of Plano within 120 days of the installation of the PRV. Plumber's license number and installation date must be on the invoice.
- Applications take 30 days to process and are processed in the order they are received. If required documentation has not been provided, rebate will be denied.
- Complete applications should be mailed to:
City of Plano
Water Conservation Rebate Program
4200 W. Plano Parkway, 2nd Floor
Plano, TX 75093
- Scanned copies of applications and receipts can be emailed to waterrebates@plano.gov or faxed to 972-769-4219.

Questions about the program? Contact waterrebates@plano.gov or 972-769-4381.



Water Rebate Program Residential Pressure Reducing Valve (PRV) Rebate



Applicant Information

Property Type (Check One): Single-Family Detached Home Townhouse Duplex Condo

Are you the owner of the residence? _____

City of Plano Utility Account Number: _____ Phone Number: _____

Name of Account Holder: _____

Did you verify that your home is eligible for rebate at www.plano.gov/PRVMap? Yes No

Only homes built before January 1, 2013 and displayed on the map are eligible for the rebate.

Street Address: _____ Zip Code: _____

Email Address: _____ (to be notified of application status)

PRV Information

Brand of PRV: _____ Model of PRV: _____

Licensed Plumber Information

Company Name: _____ Company Telephone: _____

Name of Licensed Plumber: _____ License Number: _____

PRV Rebate Program Terms

- By signing below, I confirm that I have read and understand the program guidelines, and agree to the following:
- I understand that the water pressure in my house will be lowered by installing a PRV, and I agree to keep the PRV installed at the address listed above as long as I own the property.
 - I acknowledge that the City of Plano is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
 - I understand while my application is being processed a representative from the City of Plano may contact me to verify the installation of my PRV before my rebate is issued.
 - I understand that the City of Plano does not endorse brands, products, plumbers or dealers; nor does it guarantee materials, workmanship, performance, or durability of qualifying items.
 - I understand I may receive reimbursements not to exceed the amount outlined in the program guidelines.
 - Processing of completed applications takes approximately 30 days. Once processing is complete and the rebate is approved, a credit will appear on my utility bill.
 - I have included all of the required documentation to apply for this rebate.
 - I certify that the information on this application is true and correct to the best of my knowledge.

Participant Signature: _____ Date: _____

For Office Use Only	
Approved Date:	Denied Date:
Rebate Amount:	Denied Reason: